



Is too much information too much trouble?

Chris Cummins
Universität Bielefeld
SFB 673 – Alignment in Communication

(Partial) motivation

- Implicatures from numerically quantified expressions
 - e.g. "more than 80" +> "not more than 100"

- A. This case holds CDs. How many do you have?
- B. I have more than 80 CDs.

(Partial) motivation

- Implicatures from numerically quantified expressions
 - e.g. "more than 80" +> "not more than 100" attenuated *partially* by prior mention
 - A. This case holds **80** CDs. How many do you have?
 - B. I have more than 80 CDs.

Too much information?



"I used to be called...the Waco Kid"

"The Waco Kid? He had the fastest hands in the West"

"In the world"

(Brooks et al. 1974)

The QUD perspective

- Roberts (1996) Question Under Discussion (QUD)
- "Complete answer" to a QUD
 - "contextually entails an evaluation for each element of [the Q-alternative set]"
 - e.g. p and q are propositions in the Q-alternative set; anything entailing (p & q) is a complete answer
- But "more than 100" entails "more than 80"...
-therefore should constitute a 'complete answer' whenever "more than 80" does, permitting implicature

The established objection

- Sperber and Wilson (1986) over-informative utterances judged to be lower in relevance
- Potts (2006)
 - Uses Roberts's approach to determine how well a candidate proposition answers the QUD
 - Considers the least informative of the maximally good answers to be optimally felicitous
 - Adds the possibility of QUD-switching on the part of the speaker (cf. flouting maxim of relation)

QUD-switching

Speaker can strike out and answer an 'unasked' question

e.g. A: Which country do you live in?

B: I live in New York. (Potts 2006)

- Switches of (apparent) QUD evident in usage
 - Can be signalled by 'by the way', 'incidentally', etc.
- Not predictable by interlocutor
- "Some indeterminacy" as to what the new question is (Potts 2006: 73), which hearer must resolve

Licensing QUD-switching

- Given that switches in QUD are theoretically possible but practically unhelpful (for various reasons):
 When is it actually acceptable for a speaker to switch QUD?
- Or, to ask a smaller question,
 When is it acceptable for a speaker to provide a more informative answer than the hearer requires?

Why be extra informative?

- Suppose whether p is the apparent QUD, and q entails p
- Cooperative interlocutor should make available maximal useful information at minimal effort
 - What information is useful?
 - How is effort measured? Whose effort is considered?
- Asserting *q* is favoured:
 - i. If it provides additional 'relevant' information
 - ii. If it is easier to assert than p (less effortful)
- Asserting *q* is disfavoured:
 - If additional effort is then required to recover p

(i) Additional 'relevant' information

- Suppose whether p is the apparent QUD, and q entails p
- Current QUD is a move in a dialogue game (Roberts)
 - Part of a stack of QUDs that need answers
 - Interlocutor might pre-empt other QUDs in the stack
 - e.g. A: This apartment is 55m²: is that big enough? B: No, I'd like at least 60m².
- Extra-informative responses should be acceptable if they answer other QUDs in the stack
 - Condition not strictly necessary in Roberts's or Potts's account
 - Similar story in Relevance Theory

(ii) Easier to assert stronger q

- Suppose whether p is the apparent QUD, and q entails p
- If q provides no additional useful information, and the hearer must do extra work to recover p: utterance of q should be prohibited (RT, perhaps Potts 2006)
- But consider
 - Redundant adjectival modification (Rubio Fernandez i.a.)
 - Precise time reporting (Van der Henst et al. 2002)
 - Indirect answers

(ii) Easier to assert stronger q



"Is he qualified?"

"He's a violent, bigoted, mindless old fool"

"Sounds a bit over-qualified"

(Curtis/Elton 1987)

(ii) Easier to assert stronger q

- Suppose whether p is the apparent QUD, and q entails p
- Statement of q possible as an answer to the QUD
- Justification in RT:
 - Consider the speaker's utterance to be optimal subject to the speaker's own preferences and abilities (Wilson and Sperber 2002)
 - If it is not possible for the speaker to answer the question directly under these conditions, asserting the stronger q should be fine
 - However, introduces a third undefined quantity (alongside hearer's effort and cognitive effects)

Balancing effort and effect

- Following Wilson and Sperber (2002), could consider balancing speaker effort, hearer effort and hearer effect
- Given some reason for the speaker to be over-informative, need to consider the effect on the hearer
 - How easily can the hearer recapture the information that (s)he is interested in, given the speaker's choice of utterance?
- This should in principle restrict the possible behaviour of the speaker (within the limits of cooperativity)

Inferences and their availability

- We do not draw all available inferences
 - e.g. mathematics (as a system of tautologies) follows from its axioms, but is not spontaneously inferred

- Some inferences (of those that are drawn) are more easily/naturally/automatically drawn than others
 - "Is Jane's uncle religious?""He's the bishop of Padua"
 - "Is Jane's uncle married?""He's the bishop of Padua"

Elaborate artificial example

"Is Fermat's Last Theorem true?"

No three positive integers a, b, c can satisfy $a^n + b^n = c^n$ for n > 2

"Yes"

"Andrew Wiles proved it in 1994"

"Andrew Wiles proved the Taniyama-Shimura conjecture for semistable elliptic curves in 1994"

Any elliptic curve over \mathbf{Q} can be obtained by a rational map with integer coefficients from the classical modular curve $X_0(N)$ for some integer N

Unavailable inferences?

Geurts et al. (2010):

```
"at most two" does not entail "at most three"

"three" does not reliably entail "at most three"

"three" does not reliably entail "at least three"

despite 'logical' expectations
```

- Possible corollary:
 - If "whether 'at most three'" is the QUD, "at most two" does not answer it by the definition of Roberts (1996)
 - But c.f. "p" failing to entail "p or q"

Slow and fast inferences

- e.g. number size comparison
 - One digit numerals (or words) comparison time proportional to log(distance) (Moyer and Landauer 1967 i.a.)
 - Two digit numerals different means of comparison possible
 - Holistic comparison with distance effects (Dehaene et al. 1990), or effect of digit-by-digit comparison (Nuerk et al. 2001) depending on mode of presentation
 - Processing preference for round numbers (Dehaene 1997 i.a.)
 - General preference for coarse-grained representations (Krifka 2009 i.a., Solt et al. in prep.)

Interim summary

- Helpful and unhelpful ways to over-inform
 - Considerate speakers might be addressing other QUDs in stack
 - Or introducing new QUDs for reasons not explored here
 - Selfish speakers might be minimising their own effort at the expense of the hearer
 - Acceptability of this should relate to the inference patterns arising from the given utterance, and their associated costs
 - Over-informative utterances that 'easily' entail an answer to the QUD should be more felicitous (*ceteris paribus*)

Conditions for implicature

- General success of scalar implicature requires that the speaker chose not to make a stronger statement
- Must have been possible for the speaker to make a stronger statement, hence
 - There must exist an appropriate form of words conveying the stronger statement (e.g. Horn 1984)
 - The speaker must be knowledgeable as to the truth of the stronger statement
 - The stronger statement must be utterable without violating politeness considerations (e.g. Bonnefon et al. 2009)
 - The stronger statement must be relevant to the discourse purpose (e.g. Breheny et al. 2006)

'Relevance' and valid alternatives

- i. When would the stronger proposition be relevant?
- ii. When would a hearer consider that the stronger proposition might have been uttered?
- (i) might connect to QUD (as earlier)
 - Thus could derive QUD-based prediction about implicature availability
- (ii) might also connect to QUD
 - Reasonable only to consider alternative utterances that answer the existing QUD
 - (notwithstanding the possibility of QUD shift)

Linking these notions via reasoning

- Consider a Horn scale such as <some, most, all>
 - Entailments from strong to weak seem robust
 - SIs from weak to (negation of) strong also fairly robust
 - Strong connection between terms
- Suppose that the entailments are 'automatic'
 - Representing 'all' causes representation of 'some'
 - Basis for associative learning
 - Could establish (nearly as) strong connection the other way
- Scales could be collections of terms that are susceptible to this kind of 'automatic' inference

The case of numerical quantifiers

- "More than 80" implicates "not more than 100"
 - "More than 100" a valid answer to "whether more than 80" QUDs
 - Entailment from "more than 100" to "more than 80" plausibly rapid and easy (given roundness of numbers involved)
 - This could make "more than 100" a salient alternative
- "At least 5" implicates "possibly (exactly) 5"
 - "More than 5" perhaps a valid answer to "whether at least 5"
 QUDs
 - If so, the entailment ("more than" -> "at least") might give rise to the (weak) SI ("at least" +> "not (more than)")

Summary

- Plausible relation between reasoning preferences and the associations that might underpin implicatures
- Reasoning preferences are predicted to bear upon whether an utterance answers a QUD felicitously
 - Preferences not entirely obvious
 - Availability of inference under-determined by semantics alone
- This could result in the QUD-appropriate responses being considered as privileged 'alternatives' to the utterance
 - Thus, potential sources of implicature

Coda

- Zevakhina and Geurts (in prep.) availability of implicatures from different triggers correlated with conscious awareness of stronger alternatives
 - This association could be connected to the activation of the weaker term by the stronger in everyday reasoning
 - Such an association would make the use of a stronger term relevant (as it would achieve 'cognitive effects')
 - e.g. if I hear "some" and wonder whether "all"...there's a case for addressing the stronger proposition (in relevance etc.)

 If I hear "hot" and don't wonder whether "boiling", there's no obvious case for addressing the stronger proposition

References (1)

- Bonnefon, J.-F., Feeney, A. and Villejoubert, G. (2009). When some is actually all: Scalar implicatures in face-threatening contexts. *Cognition*, 112: 249-58.
- Breheny, R., Katsos, N. and Williams, J. (2006). Are scalar implicatures generated by default? *Cognition*, 100: 434-63.
- Dehaene, S. (1997). *The Number Sense*. New York: Oxford University Press.
- Dehaene, S., Dupoux, E. and Mehler, J. (1990). Is numerical comparison digital? Analogical and symbolic effects in two-digit number comparison. *Journal of Experimental Psychology: Human Perception and Performance*, 16: 626-41.
- Geurts, B., Katsos, N., Cummins, C., Moons, J. and Noordman, L. (2010). Scalar quantifiers: logic, acquisition and processing. *Language and Cognitive Processes*, 25: 130-48.
- Horn, L. R. (1984). Towards a new taxonomy for pragmatic inference: Q-based and R-based implicature. In Schiffrin, D. (ed.), *Meaning, Form and Use in Context (GURT '84)*. Washington DC: Georgetown University Press. 11-42.
- Krifka, M. (2009). Approximate interpretations of number words: a case for strategic communication. In Hinrichs, E. and Nerbonne, J. (eds.), *Theory and Evidence in Semantics*. Stanford: CSLI Publications. 109-32.

References (2)

- Moyer, R. S. and Landauer, T. K. (1967). Time required for judgments of numerical inequality. *Nature*, 215: 1519-20.
- Nuerk, H.-C., Weger, U. and Willmes, K. (2001). Decade breaks in the mental number line? Putting the tens and units back in different bins. *Cognition*, 82: B25-33.
- Potts, C. (2006). Conversational implicatures via general pragmatic pressures? In McCready, E. (ed.), *Preproceedings of Logic Engineering and Natural Language Semantics* 2006. Tokyo: Japanese Society for Artificial Intelligence. 65-79.
- Roberts, C. (1996). Information structure in discourse: towards an integrated formal theory of pragmatics. In Yoon, J.-H. and Kathol, A. (eds.), *OSUWPL Volume 49: Papers in Semantics*. Columbus, OH: Ohio State University Department of Linguistics.
- Sperber, D. and Wilson, D. (1986). *Relevance: Communication and cognition.* Oxford: Blackwell.
- Van der Henst, J. B., Carles, L. and Sperber, D. (2002). Truthfulness and relevance in telling the time. *Mind and Language*, 17: 457-66.
- Wilson, D. and Sperber, D. (2002). Truthfulness and relevance. *Mind*, 111: 583-632.